

LanSend

Frequently Asked Questions

Table of Contents

Before Installing	3
How can I download LanSend?	3
Will it run on my operating system?	3
System Requirements	3
Can I install LanSend if I don't have administrative privileges?	3
Registration	3
What limitations are there in an unregistered version?	3
What is the easiest way to order LanSend?	3
Can I install LanSend on more than one computer?	3
I have lost my registration number. How do I get it?	4
Troubleshooting	4
I have an error message "Access is denied" or "Getting session names (Error code: 5)"	4

Before Installing

How can I download LanSend?

To download and install LanSend please visit our [Download page](#).

Will it run on my operating system?

The latest version of LanSend supports the following Windows platforms: Windows 7, Windows Server 2008R2, Windows 8, Windows 8.1, Windows Server 2012, Windows Server 2012R2, Windows 10, Windows Server 2016 .

System Requirements

To install and run LanSend, your computer will need the following minimum requirements based on your operating system:

- Administrator privileges are required to install the software
- Super VGA 800 x 600 video adapter
- Internet access is required to register and receive product updates

Can I install LanSend if I don't have administrative privileges?

No. To correctly install LanSend you must have administrative privileges.

Registration

What limitations are there in an unregistered version?

Well, there are no functional limitations for unregistered versions and you may use LanSend (during the evaluation period) as a fully registered program but only on one computer in the network. In addition, unregistered versions of LanSend display nag screens.

What is the easiest way to order LanSend?

The easiest way to purchase LanSend is to buy pay via one of our payment options and download the software immediately.

After making your purchase you will receive an e-mail with a registration number which you will use to activate your copy of Terminal Services Manager. Click [here](#) to be directed to the ordering page.

Can I install LanSend on more than one computer?

For every installation on a separate machine an additional license is required.

I have lost my registration number. How do I get it?

If you have lost your license code you may request a copy be sent to you.

Please fill out the [registration information request form](#).

Troubleshooting

I have an error message "Access is denied" or "Getting session names (Error code: 5)"

If you have any problems or receive an "access denied" error or "Error 5 getting session names" error while you trying to to send message with lansend, try the following steps to fix the problem with lansend:

1. Open the Registry Editor (regedit.exe).
2. In the left panel, locate and then click on the following registry key:
HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Terminal Server
3. In the right panel, find the key AllowRemoteRPC and be sure the value of the key is 1. If the value is not 1, change it to 1.
4. Close Registry Editor and restart your computer.
5. Run LanSend.

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